



Cancellation Policy:

If you contact us up to 48 hours before the event, you may exchange the fee for “ Imagine credit ” of the same value to use for imagine-china.com activities (including a different week of ski club); Within 48 hours, 12 hours before the class, you may apply for 50% Imagine credits (must notify before the class); Within 12 hours, you may not get any credits.

您好，根据我们公司的退款政策，课程开始48小时前申请，我们退还全额的Imagine Credit 可以用于参加下次Imagine其他的活动（例如，下次参加活动的费用为1400rmb，而您有1260的credit，下次就只用付140rmb。），如果课程开始前48小时之内 12小时之前取消，退还您所取消课程费用50%的Imagine Credit。如果活动开始前12小时之内申请，不予退款。

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